Lance J.M. Steinhart, P.C.

Attorneys At Law 1725 Windward Concourse Suite 150 Alpharetta, Georgia 30005



Also Admitted in New York

Email: lsteinhart@telecomcounsel.com

Telephone: (770) 232-9200 Facsimile: (770) 232-9208

January 22, 2014

ORIGINAL

VIA OVERNIGHT DELIVERY

Docket Control Center Arizona Corporation Commission 1200 W. Washington Street Phoenix, Arizona 85007 (602) 542-2237

Re:

i-wireless, LLC Quarterly Report

Docket No. T-20538A-10-0332; Decision No. 72666

AZ CORP COMPOSSION DOCKET CONTROL

Dear Sir/Madam:

Enclosed please find for filing in the above-referenced docket an original and thirteen (13) copies of i-wireless, LLC's Quarterly Report for Q4 2013. The confidential, unredacted version of this report has been filed with the Compliance Section.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me. Thank you for your attention to this matter.

Respectfully submitted,

Heather Kirby, Regulatory Specialist

eather Kirly

Lance J.M. Steinhart, P.C.

Attorneys for i-wireless, LLC

Enclosures

cc:

Nicki Wollenhaupt

Compliance Section (w/ confidential filing)

Arizona Corporation Commission

DOCKETED

JAN 2 3 2014

DOCKETED BY



i-wireless, LLC

State

Arizona

Docket

T-20538A-10-0332

Year

2013

4

Quarter

Lifeline Quarterly Customer Report

	<u>Oct</u>	Nov	<u>Dec</u>	<u>Total</u>
Total number of customers at end of period	28,415	30,809	32,594	
Total number of customers de-enrolled due to 60-day inactivity	879	1070	1092	3041
Total number of customers de-enrolled due to failed annual verification	0	0	0	0
Total number of customers who de-enrolled voluntarily	28	47	26	101

REDACTED i-wireless, LLC

ETC-Related Customer Complaints

Year 2013 Quarter Q4 AZ T-20538A-10-0332 Docket State

status explanation

nature of complaint

date

i-wireless, LLC

State

AZ T-20538A-10-0332

Year 2013 Quarter Q4

Docket

ETC-Related Customer Complaints

explanation status nature of complaint date

REDACTED